**Sejmir Basuljevic**

basuljevics1@gmail.com

Phone: (203) 908-6470

299 David Humphrey Road, Derby, CT

**Objective:**

Seeking a position in the field of data analytics to further my career and develop my skills.

**Education: Southern Connecticut State University,** *New Haven, CT*

**Bachelor of Science in Computer Science (CIS)**

**Expected Graduation Date: December 2020**

**GPA: 3.51/4.00**

**Work Experience:**

**Southern Connecticut State University,** *New Haven, CT*

*IT Help Desk Support Specialist* July 2019 – Present

* Answer phone calls and accept technical requests
* Renew and reset passwords
* Install and update new and existing software onto university devices
* Troubleshoot student issues with software and hardware
* Use a ticketing and queue system to create work orders
* Train new employees
* Cisco Jabber and IP Communicator setup and installation
* Work from home assistance and VPN support

**Dynata,** *Shelton, CT*

*Knowledge Intern* January 2019 – August 2019

* Researched changes in population distributions by geography and demographics
* Used reliable source material and constructing spreadsheets in Excel
* Examined ongoing company problems and assisted in finding solution
* Created surveys and sent to survey programmers for finalization
* Used IBM SPSS and Microsoft Office applications
* Examined surveys pre-finalization for errors

**Leadership:**

**Muslim Student Association,** *New Haven, CT*

*Islamic Awareness and Information Chair*  August 2018 – May 2019

* Assisted in organizing multiple religious events and fundraisers throughout the year with community members and visitors
* Gave lectures on different religious material to both members and visitors

**Skills:**

* Python programming
* Java programming
* HTML/CSS
* SQL
* Office 365
* Computer Hardware/ Software
* Work from home experience, ability to work and remain focused without supervision.